

Brookside Caravan Storage

Whittington Road, Barrowhill, Chesterfield S43 2PW

Hello All Storers New & Old,

I hope you and your families are safe and well, enjoying the weather and managing getaways.

It is that time of year again and I enclose the documents for renewing your space for the forthcoming year or vacating. You have time to make up your mind and notify me of your intentions.

Please be respectful of wildlife and adhere to the 5mph limit. One day I had to dispose of a maggot infested Pigeon which someone had driven over inside the gate. It was not pleasant!

DATES TO DIARY -

- by 31st August - You may text to let me know you are staying
You must email/write or complete form to notify you are leaving (1 months notice)
- by 30th Sept - return renewal form please sign reverse.
copy of current insurance (if not recently provided)
cheque payment in full or :- Please make payable to A Maris
BACS - please ask for account detail - Account ending 2148 has been closed
CASH - telephone to arrange an appointment prior to 30th
or
return key/card to green mailbox personally - **DO NOT MAIL THEM**
Surcharges may be deducted, see T&C

Thank you to many of you for your continued support by complying with the few requirements to maintain the smooth running of the yard. 🙌😊

The requirements are applicable to everyone and not optional, why some think they are exempt I have no idea? 😞
It is simply not acceptable! 😡😡. **Please comply !!**

1. An absolute minimum of **24 hours/1 full days notice** is required for every entry into the yard - do not take advantage and persistently give me short or out of hours notice. Please inform me if you have GENUINE emergency and require urgent access, it is understood that this is occasionally required... but if I am not asked I will remind you!!

Eg Correct - notify at latest 0900 Tue for entry 0900 Wed,
Incorrect - notify 1400 Tue for entry 0900 Wed. **NOT acceptable !!!**

Contact times are the same as access times !!

2. Additionally I am sadly confounded by customers necessity to be helpful at the gate ???
This is a secure yard not a holiday camp!! YOU HAVE ABSOLUTELY NO AUTHORITY to let anyone else in/out with you !! DO NOT DO IT !!!

3. **Park accurately** - front of unit by front line, centrally between side lines. Do NOT obstruct others by 'abandoning' your unit wherever it happens to end up 😡😡

4. Leave a movement slip - **TIMED !!** 0800, 1500, etc Not just am or pm. An untimed slip is useless

5. **FOR SALE** - REMOVE unit for all viewings and collection - Strangers are NOT ALLOWED

6. The space lines have been painted again, please do not drive over them with your car/caravan/motorome. They are extremely difficult to paint by hand with units in site and distort and damage very easily

If you have any queries regarding anything **please** call me to discuss them. 😊

Thank you for your custom to date, it is much appreciated.

Kind regards



Please, please ensure all the required items are included and double check before you send !!

If you require more movement slips you can print these from page 9 of website or call/message/text to request more

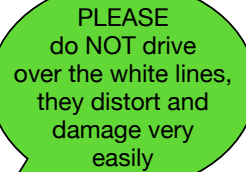
www.brooksidecaravanstorage.co.uk 07905 666627 angiem.68m@gmail.com

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A reminder about the padlocks

PLEASE DO NOT PUT THEM ON THE FLOOR !!

Or swap them over - they are marked!!



PLEASE
do NOT drive
over the white lines,
they distort and
damage very
easily

These do occasionally get people in a muddle when the segments are jumbled out of sequence. It can initially give the impression that something is jammed as the key stops going into the barrel. I have had the odd call again over the past year saying that one of them is not working :- (upon your arrival/exit. This predicament is always as was explained at your initial meeting. You may have entered without issue but then have it occur on exiting, so it is obviously undamaged! It confuses a number of people every year and is just unfamiliarity with precision cut high security padlocks with zero tolerance for inaccurate key entry. With cheap ones you can get away with entering the key from practically any angle and as there is so much 'play' in them they co-operate with the user.

For some of you the explanation and demonstration may have been many years ago, and you may not recall it. There is a section in your storage guide covering this (updates were provided last year) and also a note fixed to the gate to help you.

It is a very simple problem to correct by slightly turning the key as inserting to realign all the segments, it does **NOT** need **pushing or forcing !!** If the key is springing back approx 1mm on entering - you are pushing it! STOP! As soon as the key will go no further - **TURN IT!!** It may require just 45 deg or a full 360, may be backwards as well as forwards but **IT WILL** slip in eventually !!

Additionally a key may wear slightly over time and you may find that it works one way around much better than the other, they are a mirror image of each other so it can go in either way. Again - DO NOT force it.

This is now a little difficult if it occurs coming in as access to the padlock is awkward on the new gate.

Remain calm, and do not lose your temper with it, this really doesn't help. It is more awkward on the new gate due to the manufacturing differences. If you are struggling then walk away for a couple of minutes and then return. The challenge ends with you feeling a bit silly that you couldn't do it initially and very embarrassed and apologetic, you weren't the first and won't be the last 😊 *familiarising yourselves with the entry procedure is paramount for easy access., a monthly check or your unit is recommended (see terms No 4).*



A 7% increase
has been
implemented
this year due
to increased
costs

www.brooksidecaravanstorage.co.uk 07905 666627 angiem.68m@gmail.com

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I MUST RECEIVE A FORM THIS YEAR!!

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